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Drone Force LLC is a locally owned and operated Exterior Cleaning Company. Our completely safe cleaning process and procedure will provide you with the highest quality cleaning while at the same time preserving and protecting your property from damage often caused by inexperienced and or careless operators of high-pressure equipment. Our reputation and verifiable references will speak of our ability to achieve the desired results you are expecting. Drone Force LLC is fully insured, and proof of insurance is available immediately upon request.

As you eagerly wait for your scheduled date for us to clean your property, please take a moment to familiarize yourself with a few points about the results you can expect after the cleaning. If you have any questions, please do not hesitate to call, or text us at 856-773-6723 . Your 100% satisfaction is our goal. We not only want you to be happy, but we also want to “knock your socks off” with our customer service as well as our cleaning.

Thank you for placing your trust in Drone Force LLC. We promise to treat your property with the utmost care and respect.

- Unless specifically stated, professional cleaning done by Drone Force LLC is to remove organic matter. Inorganic stains such as rust, grease, etc. require specialty detergents and specific application methods. They may be removed for an additional fee if so requested.
- Removal of Artillery Fungus, which is caused by improper mulching, is not included in our Property Wash. Removal of the stem and or root system of English Ivy, climbing vines, and other type vegetation are not part of this proposal.
- Depending on the quality of your water, there may be some spotting and or streaking on windows. If this is a point of concern, we recommend you schedule your window cleaning after our appointment. If you'd like a quote for window cleaning, we will be happy to provide you with one.
- Unless specifically stated in your estimate, removal of screens, and cleaning behind them is not a normal part of our house or building wash and is not part of this proposal.
- Please notify us of any items or surfaces that cannot get wet or have any form of detergent on them. If these items cannot be moved, we will cover them and use due care; however, we cannot be responsible for any damage.
- We request that you remove breakable or sentimental items from our work area(s) and move them indoors to a safe place. We will move small plants and patio furniture but due to liability we cannot move electronics. While we use due care, we cannot be responsible for any damage caused to items left in our work area(s) including but not limited to bikes, vehicles, grills, cushions, outdoor speakers, TVs, solar lighting, toys, potted plants, and ceiling fans.

- Oxidation on painted surfaces, vinyl siding, and other man-made materials is a pre-existing condition. Our Soft Wash NON-Pressure Cleaning Process is used to remove mildew, algae, and other organic stains and as little of the oxidation as possible. As the surface dries after cleaning, oxidized or faded areas may reveal striping, stains underneath weep holes of siding, irregular spotting of the surfaces and other such irregularities. While the surface will be clean, we cannot guarantee the outcome or be responsible for any inconsistencies in color, etc.
- Please understand paint and stain can ONLY be effectively removed using a chemical stripper. Drone Force LLC often prepares decks for staining using the Soft Wash method (without stripping); however, in such cases using a stain of like or darker color is recommended.
- We cannot be responsible for damage caused to or by non-GFCI electrical outlets or loose lighting fixtures that are not properly attached.
- Please notify us of any products that were previously used on your house/building or roof that were not specifically formulated for professional exterior cleaning. Although we cannot be responsible for any negative side effects from the use of these products on surfaces your information could help prevent any possible chemical interaction, discoloration, streaking or other such negative result to your property. While this is VERY rare, situations do arise and, in some cases, we may decline to clean your property, or have you sign a waiver releasing us from all liability if we proceed. Examples would include Pledge, Car Washes, Car Waxes, Bleaches, Weed Killer, Gasolines, Vinegar, Degreasers, Store Bought Products. etc.
- Although we inspect your property and request you also do so prior to payment, we realize occasionally something may be missed. If you do notice something later, please call us and we will be back within 5 business days to address your concern.
- Some houses/buildings may 'weep' on themselves after a cleaning. If you notice a path of dirty water 'weeping' on your siding, simply spray it lightly with a garden hose. That should be enough to rinse it without causing further 'seepage'. If this does not work, please call us and we will be back within 5 business days to address it.

Please understand the purpose of a NON-PRESSURE Roof Cleaning is to eradicate the algae, moss, lichen, and such from your roof. We do not need to remove fallen leaves or other debris to do so. Your roof may require several applications and if so, they are done the same day. When completed, your roof may have a dirty tobacco-like look which will rinse off after a few good rains. Moss and lichen turn white when it dies and may take several months for it to fall from your roof. Although it's dead, the root system needs to 'loosen' its hold on your shingling and Mother Nature's rain is the best and safest way for this to happen. Remember, the use of ANY pressure on your roof can void any remaining roof warranty.

Upon completion of our cleaning, imperfections in surfaces may be revealed that were not visible prior to cleaning; heavy build ups of mold and dirt may be hiding other problems such as cracks, oil or rust stains, wood rot, flaking or missing paint. In some circumstances the removal of a stain may not be possible or practical, and replacement of surface or repainting may be necessary.

Services Performed Disclaimer:

The services performed by Drone Force LLC are guaranteed to be to your satisfaction. However, certain negligence on the part of the property owner may interfere with the quality of work performed. Negligence may include, but is not limited to:

- Securing all doors, windows, screens, and light globes before cleaning services.
- Removing all furnishings and electronic items prior to pressure washing.
- Removing all automobiles from driveways and other personal property prior to cleaning services.
- Your personal property is your responsibility, please protect it from the solutions used during cleaning.

By accepting this proposal, you agree that you have read and agree to the above.

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